



Neath Port Talbot Adult Social Care Strategy 2023-26



Consultation Paper

Draft Version 1.0 29/11/22

Living the life you want

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1. Background

Neath Port Talbot Council is committed to promoting independence across all areas of service provision and seeks to ensure as many people live and travel as independently as possible within their own communities.

The Strategy has been developed to provide a strategic and sustainable approach to delivering care services to adults. It places greater emphasis on sustainability of resources and outlines the framework through which Neath Port Talbot County Borough Council Adult Services provide social care.

The Strategy applies to all adults aged 18 years and above who access services provided directly or commissioned by Adult Services.

2. What are the aims of this consultation?

The aims of the consultation are to:

- Make sure that all interested parties are aware of the Council's proposals.
- Provide clear information so that people understand what the Strategy is about.
- Make sure that people have all the information they need to come to an informed opinion.
- Encourage people to give their views on the Strategy and its aims (outlined in section 4).
- Make sure people know how to submit their views.
- Collect feedback and consider this before a final decision is made.

3. When will the consultation take place?

The Council will be collecting feedback for 60 days from **xxth July to xxth September 2023** (see section 6 for how to give your views).

As well as this document, Council officers will have public meetings throughout the consultation period to explain the Strategy face-to-face with service users, families, carers and staff. This will be a chance to ask questions.

After the consultation ends, all of the feedback will be analysed and a report will be presented to the Council's Cabinet. This report will set out the proposal and recommendations, taking into account the feedback from the consultation.

4. What is the Adult Social Care Strategy about?

The Strategy aims to ensure that the Council meets the social care and support needs of vulnerable adults living in Neath Port Talbot.

We want to ensure people are helped to live as independently as possible in their own homes and communities, for as long as possible.

We can do this by:

- Ensuring people have access to information about what support they can get;
- Helping people make connections to support networks in their communities;
- Offering a range of formal and informal help;
- Putting those who need care and support, and their families, at the centre of care planning;
- Supporting families and carers to maintain their caring role;
- Ensuring vulnerable adults have a place they can call home;
- Working with providers to help address staffing shortages;
- Making sure that a sustainable range of good quality adult social care services are available to meet the needs of the most vulnerable citizens of Neath Port Talbot.

5. Questions & Answers

During the consultation, there will be a number of ways in which you can submit questions about this proposal (see Section 6). However, here are answers to some questions you may have:

Q: How has the Council developed this strategy to meet the needs of vulnerable adults living in Neath Port Talbot?

A: Adult Services has reviewed current service provision and has developed this Strategy as the best way to provide a range of sustainable services for our most vulnerable residents.

Q: How will the Council agree if I need social care?

A: All existing and potential service users and carers will be assessed on the basis of their individual needs and will receive the most appropriate service or be signposted accordingly.

Q: Will I have to pay towards the cost of my care?

A: If you have an eligible assessed need, then you will receive a financial assessment which will look at how much you might have to pay towards social care.

Q: What happens if I want a service that costs more than the Council is able and prepared to pay for?

A: In these cases, the person will be offered, through the use of Direct Payments, the opportunity of accessing a more expensive service than the services the Council has identified as being able to meet your needs. Beyond that, it is entirely a matter for the person to decide whether they wish, and are able, to purchase more costly care and support at their own expense.

6. How will the Council collect views and opinions?

There are a number of ways that the Council will be collecting views and opinions on this proposal:

- **‘Face-to-face’ meetings with service users, families, carers and staff**

Meetings will take place during the consultation. These will be an opportunity to find out more about the proposal, ask questions and give your views.

- **Team Staff Meetings**

- **One to one meetings**

Individual meetings with service users and their families will be arranged where needed.

- **Advocacy**

If needed, an independent advocacy service will be made available to those who request it.

- **Consultation Portal**

Neath Port Talbot County Borough’s consultation portal which will allow you to comment and provide feedback

- **Meetings with partner agencies, groups and forums**

We will be discussing the proposal at meetings with key partner agencies, learning disability groups/forums and other stakeholders.

- **In writing**

You can respond in writing by writing to the address below.

You can write to us or complete the Feedback Form at the end of this booklet. Letters and forms can be posted to:

Adults Strategy Consultation
Neath Port Talbot County Borough Council
Common Commissioning Unit
Civic Centre
Neath
SA11 3QZ

Or email CCU@npt.gov.uk

7. Explanation of terms used in the context of this document

Advocacy is a service, which represents others or helps them to represent themselves. The advocate will put a person's views forward, make sure that they are kept fully informed and that they have all the information they need to make an informed decision or choice.

Partner agencies - these are agencies who work together to provide services, e.g. the Council, National Public Health Service, Local Health Board etc.

Partnership - co-operation between organisations working together to provide a service.

A **Stakeholder** is a person, group or organisation with a direct interest, involvement, or investment in something, e.g. staff, owners and customers/ service users of a business or service.

Alternative Formats

This information is available in a range of different formats including a Welsh language version and, on request, in other languages, large print, Braille or audio tape/CD. To make a request for another format, please contact the Commissioning Unit at CCU@npt.gov.uk or the address below.

8. Feedback form

Neath Port Talbot County Borough Council

Adult Social Care Strategy 2023-26 Consultation

Feedback Form

If you would like to comment on this proposal, please complete this form and post it in the questionnaire box or post it to:

Adults Strategy Consultation
Neath Port Talbot County Borough Council
Common Commissioning Unit
Civic Centre
Neath
SA11 3QZ

If you wish to receive a response to any questions raised on this form please supply your name and address:

Name: _____

Address: _____

_____ Postcode: _____

Please indicate your interest in this project (please ✓):

I am a Service User

I am related to a Service User

I am a carer for a Service User

I am a member of staff at a Service

Other (please specify) _____

Please insert your comments below (*please feel free to include additional sheets if required*):

Questions

Choosing the Right Services

a. How easy or difficult do you find it to get information about what social care and support you can have?

Please tick one box only:

Very easy	Fairly easy	Fairly difficult	Very difficult	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please give reasons for your answer or provide further comments in the box below

Questions

The Adult Social Care Strategy

To what extent do you agree or disagree with the proposed Strategy?

Please tick one box only:

Strongly agree	Tend to agree	Neither agree or disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please give reasons for your answer or provide further comments or suggestions about improvements in the box below (use separate sheet if necessary)

Questions

Do you think that the Adult Social Care Strategy would have a positive or negative impact on any of the adult social care sector?

Please tick one box only.

Positive	Negative	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please give reasons for your answers or provide further comments or suggestions about improvements in the box below:

Do you think that the Adult Social Care Strategy would have a positive or negative impact on the Welsh language?

Please tick one box only.

Positive	Negative	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please give reasons for your answers or provide further comments or suggestions about improvements in the box below:

Adult Social Care Strategy 2023-26

Do you think that the Adult Social Care Strategy would have a positive or negative impact on any protected equalities characteristics?
Please tick one box only.

Positive	Negative	Don't know

Please give reasons for your answers or provide further comments or suggestions about improvements in the box below:

Do you think that the Adult Social Care Strategy would have a positive or negative impact on valleys communities?
Please tick one box only.

Positive	Negative	Don't know

Please give reasons for your answers or provide further comments or suggestions about improvements in the box below:

Questions

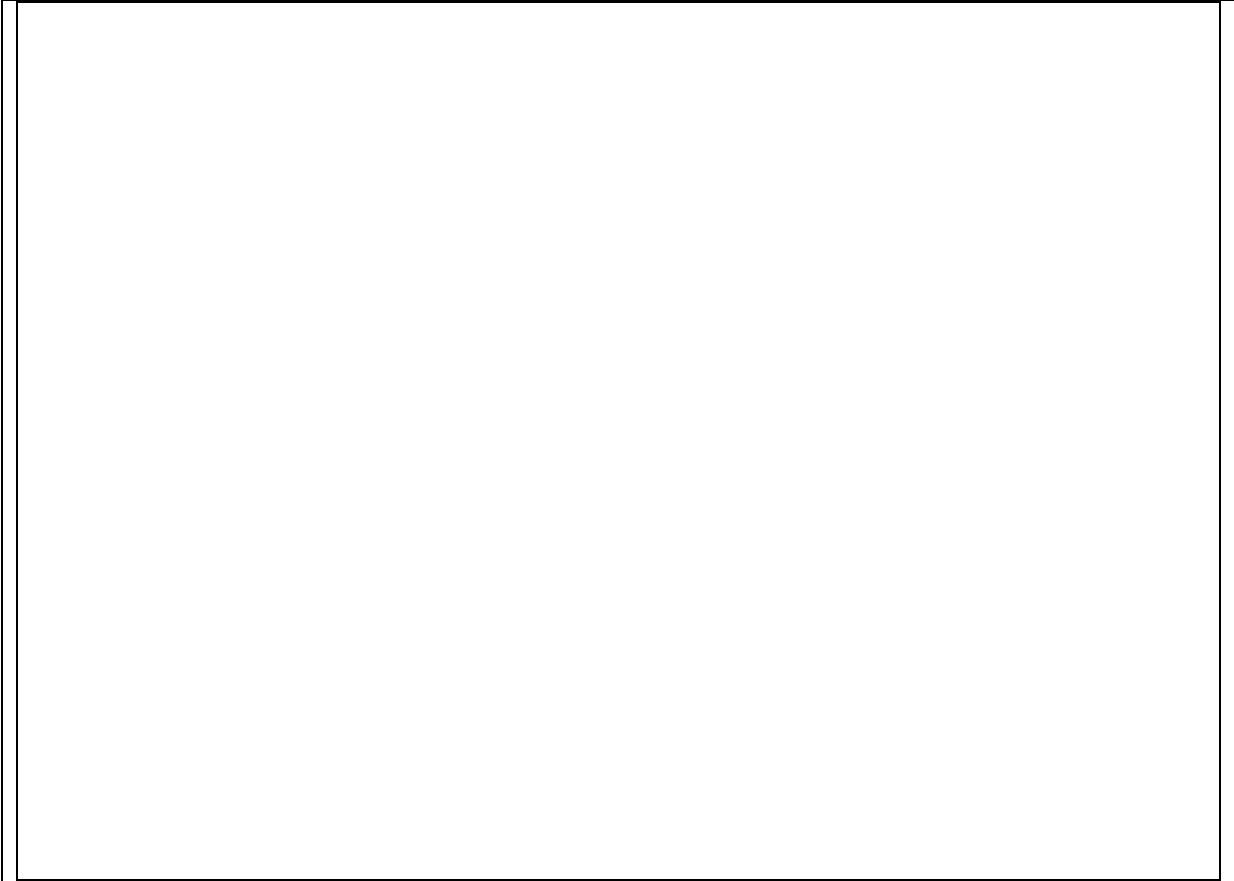
Resources

How important is it for the Council to consider the resources it has available to support the most vulnerable residents and reduce overall dependency on social services?

Please tick one box only

Very important	Fairly important	Neither Not very important	Not important at all	Don't know

Please give reasons for your answers or provide further comments or suggestions about improvements in the box below:



About You

The Council operates equality policies that aim to ensure that everyone is treated fairly and equally. To make sure that people are not discriminated against when accessing our services we carry out monitoring and therefore would be grateful if you could answer the following questions. The information you provide is strictly confidential.

Age: (please ✓ one answer)

- | | | | |
|-----------------------------------|--------------------------------|--------------------------------|--|
| <input type="checkbox"/> Under 16 | <input type="checkbox"/> 30-39 | <input type="checkbox"/> 60-74 | <input type="checkbox"/> 86+ |
| <input type="checkbox"/> 16-24 | <input type="checkbox"/> 40-49 | <input type="checkbox"/> 75-85 | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> 25-29 | <input type="checkbox"/> 50-59 | | |

Welsh Language – are you: (please ✓ one answer)

- | | | |
|---|--|---|
| <input type="checkbox"/> Fluent speaker & writer | <input type="checkbox"/> Fluent speaker | <input type="checkbox"/> Learner |
| <input type="checkbox"/> Fairly fluent speaker & writer | <input type="checkbox"/> Fairly fluent speaker | <input type="checkbox"/> Little or no knowledge |

The Equality Act 2010 defines a person as disabled if they have a physical or mental impairment, which has a substantial and long term (i.e. has lasted or is expected to last at least 12 months) adverse effect on the person's ability to carry out normal day-to-day activities.

Do you consider yourself to have a disability? (please ✓ one answer)

- | | | |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|

Ethnic origin: (please ✓ one answer)

- | | | |
|---|---|--|
| <input type="checkbox"/> White British | <input type="checkbox"/> Mixed: White & Asian | <input type="checkbox"/> Black: African |
| <input type="checkbox"/> White Irish | <input type="checkbox"/> Indian | <input type="checkbox"/> Black: Caribbean |
| <input type="checkbox"/> Mixed: White & Black Caribbean | <input type="checkbox"/> Bangladeshi | <input type="checkbox"/> Chinese |
| <input type="checkbox"/> Mixed: White & Black African | <input type="checkbox"/> Pakistani | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Other (please specify): | <input type="text"/> | |

Sex (please ✓ one answer)

- | | | | |
|-------------------------------|---------------------------------|--------------------------------------|--|
| <input type="checkbox"/> Male | <input type="checkbox"/> Female | <input type="checkbox"/> Transgender | <input type="checkbox"/> Prefer not to say |
|-------------------------------|---------------------------------|--------------------------------------|--|

Religion/Belief: (please ✓ one answer)

- | | | | | |
|---|--------------------------------------|--|---|---------------------------------|
| <input type="checkbox"/> Christian | <input type="checkbox"/> Buddhist | <input type="checkbox"/> Hindu | <input type="checkbox"/> Jewish | <input type="checkbox"/> Muslim |
| <input type="checkbox"/> Sikh | <input type="checkbox"/> No religion | <input type="checkbox"/> Prefer not to say | <input type="checkbox"/> Any other religion | |
| <input type="checkbox"/> Any other religion (please specify): | <input type="text"/> | | | |

Sexual Orientation (please ✓ one answer)

- | | | | | |
|---------------------------------------|----------------------------------|------------------------------|-----------------------------------|--|
| <input type="checkbox"/> Heterosexual | <input type="checkbox"/> Lesbian | <input type="checkbox"/> Gay | <input type="checkbox"/> Bisexual | <input type="checkbox"/> Prefer not to say |
|---------------------------------------|----------------------------------|------------------------------|-----------------------------------|--|

Nationality (please ✓ one answer)

- | | | | |
|--|--|----------------------------------|----------------------------------|
| <input type="checkbox"/> Welsh | <input type="checkbox"/> Scottish | <input type="checkbox"/> English | <input type="checkbox"/> British |
| <input type="checkbox"/> Irish | <input type="checkbox"/> Prefer not to say | <input type="checkbox"/> Other | |
| <input type="checkbox"/> Other (please specify): | <input type="text"/> | | |

THANK YOU FOR YOUR TIME

Living the life you want